

## **Quality Policy**

The management team of Rishabh Instruments Limited India is dedicated to the Quality policy and will ensure that our products and services fulfil the requirements of our customers at all times.

The objective of our Quality policy is to achieve excellence in customer satisfaction and we will implement all managerial and operational systems to achieve this goal.

Rishabh firmly believes in closely partnering with customers and suppliers towards achieving the objectives of Quality policy and will strive towards continuous improvement in the quality of its offering to customers.

The Quality policy is based on the fundamentals below:

- Innovation and continuous improvements in products, processes and services to create opportunities for growth
- Consistently delivering quality product and services on time at affordable cost to customers with no exceptions
- Product safety
- Take ownership of any issue and address them in a timely manner
- Commitment to comply to applicable product, legal, statutory and regulatory requirements
- Commitment to continuously improve effectiveness of our "Quality Management Systems", by periodically assessing our system & processes and taking appropriate corrective & preventive actions
- Develop employees to achieve 100 % satisfaction of internal and external customers
- Develop all stake holders to support fulfillment of vision and mission of Rishabh

Narendra Goliya

CMD

Date: 27-November-2022











Ref: QSM/Section 5